



Stakeholders

We view our business and business practices in the long-term and believe that considering the society in which we operate can help to maintain fair profits by attracting like minded business and service users.

Customers

Our aim is to continually develop a positive relationship with all parties we do business with. This is achieved through regular reviews of all the business practices and processes we offer our service users, the aim of which is to improving quality of service, performance, safety and sustainability against many other things.

Our People

We recognise that our people are our greatest assets, which is why we encourage our employees to take on new challenges and responsibilities with the view of adapting their abilities and skills. We encourage our employees' career development in support of both the goals of the business and the individual's own aspirations.

Suppliers and Business Associates

We aim to continue the development of long-term relationships with our suppliers and business associates. The establishment and subsequent development of such relationships are based upon a range of mutual expectations, including adding value, innovation, quality and delivery.

The Community

We recognize that we do not operate in isolation to the society which we as a business, our customer and employees are a part of. This is why we aim to employ locally, support local economies, help charitable causes and increase awareness of our business areas in local schools.

The Natural Environment

The natural environment and our potential impact upon it features prominently in all business decisions we make. Through the application of Environmental Management Systems we are able to monitor and measure our environmental performance and identify areas to maximise environmental improvement.

Corporate Governance

We insist that laws and regulations governing our business activities and relationships are meticulously observed.