



skipsdirect.com | Booking Terms and Conditions

Please read the following terms and conditions carefully.

If you do not agree with any part of them, please do not proceed with your booking.

By completing the booking either online or verbally by telephone, you are confirming you have read, understood and accepted the terms herein.

Pricing and Payment

All prices quoted are in pounds sterling. We reserve the right to change the prices at anytime. A payment is required at the time of booking.

What does the price not include?

Any service not specified in the booking confirmation. In addition, extras such as overweight charges, rentals, wasted journeys, hazardous waste, additional waiting time and overloading surcharge will apply.

Road Permits

The Hirer shall ensure that all permissions required before the skip can lawfully be deposited on the site including the permission required under the Highways Act 1971 have been or will be obtained before they request the Driver to deposit the skip on the site and that the said permission will be kept in force during the period of hire and where necessary for up to 3 working days thereafter. The hirer will ensure that all skips sited on the highways will be lit and coned in accordance with the terms and conditions of the highways act and the issuing local authority's demands. The Hirer shall not move the skip from the site without the consent of the Supplier and where necessary the highway authority.

Booking Confirmation

Our system offers live availability in 'real time'. Once you have entered your payment details and click 'Confirm Booking', you are authorising us to charge your credit / debit card and you agree this by confirming you have read and understood the booking conditions. Unless advised otherwise, we will debit the card provided at the time of booking. In the unlikely event of not receiving immediate online screen confirmation, you must telephone us immediately because the booking and payment will have been made. Please do not click back and re-enter your details because this will result in a duplicate booking being made.

Misleading supplied information

If the postcode does not correspond with the delivery address Skips Direct reserve the right to alter the price of the skip accordingly. When the skip is collected Skips Direct will check that the contents of the skip correspond with the waste type selected on the original order. If the waste type does not correspond with the original order Skips Direct reserves the right to alter the price accordingly.

Skips placed on the public highway

All skips that are to be placed on the public highway will be removed on the **5th working day** following delivery unless collection is pre-arranged beforehand.

Delivery Times

All bookings received by 2pm Monday to Friday can be processed for next day delivery if required. All bookings made after 2pm may not be processed for next day delivery. Bookings received after 2pm on a Friday will not be processed until the following Monday.

Wasted Journeys

A wasted journey can occur due to many reasons, for example; a car blocking the driveway where the skip is to be placed, you deciding that the skip is not big enough and requesting a larger size to be brought. If a wasted journey occurs there will be a surcharge, the amount will vary due to distance. This is to cover our haulage costs and driver time.

Skip collections

We aim to collect skips within 48 hours of the collection order being placed.

Hire period

Standard hire is 7 days from the date of delivery. Please return to the Skips Direct website once your skip is ready for collection, click on the **'Full Skip Pick Up'** button to order a collection and we will aim to collect your skip within 48 hours.

Standard Conditions for the Hiring of Equipment

The Hirer Period shall commence and the risk of any loss or damage to the equipment shall pass to and remain with the hire from the time when the Equipment first arrives at the Hirer's premises or the location where the Equipment is left at the request of the Hirer as the case may be.

The Hire Period shall continue until the Equipment is collected by the company.

If the Hirer requests the Equipment to be placed in a position which requires the delivery vehicle to leave the public highway, the Hirer shall indemnify the Company against any loss, costs, claims, damages or expenses which the Company may incur, whether as a result of damage to the delivery vehicle, the Equipment, the property of the Hirer or third party, including damage to the road margins and pavement

1. The Hirer shall not:

- I. overload the Equipment;
- II. set fire to the contents of the Equipment;
- III. interfere with the mechanism of the Equipment;
- IV. add on or attach to the Equipment any painting, sign-writing, lettering or advertising;
- V. move the Equipment.

The Company shall be entitled to refuse to deal with any material that falls outside the terms of the Control of Pollution Act 1974 or outside the terms of the site licence, copies of which are available from the Company, and any such material at the liability and cost of the Hirer.

The Hirer shall not remove, deface or conceal any name plate or mark indicating that the Equipment is the property of the Company.

The Hirer shall not sell, charge, sub-contract, re-hire, lend or assign any part of the Equipment without the prior written consent of the Company.

Service Charges

Order Alteration/Cancellation	
48 Hours Prior to Delivery Day	£10.00
24 Hours Prior to Delivery Day	£15.00

Proof Of Delivery

It is the responsibility of the hirer's representative on site to keep the hirer's copy of the 'Proof of Delivery' ticket.

Any copies required at a later date will be subject to a £3.00 administration charge.

The Hirer Shall Ensure

I. That no liquids, explosives, toxic, or dangerous materials including, but not limited to fibrous asbestos, solvents, minerals or greases will be placed in the skip without the written consent of the supplier and that the contents of the skip when loaded conform to the requirements of S.I.1980/1709 or any re-enactment thereof and the local waste regulation authority with regard omits suitability for disposal as general or special waste as a controlled waste disposal site.

II. That no bonded asbestos will be placed in the container unless the Hirer has given notice of their intentions to do so and obtained the written agreement of the charges to be made with regard thereto.

III. That no fridges, freezers, vehicle tyres, car/commercial vehicle batteries and any other waste types which following changes in legislation from time to time may become classified as a special or difficult waste type.

Where the waste type does not conform to the description as specified on the waste transfer note or is different to that as specified at the time the skip was ordered, then charges will vary accordingly.

Special Requests

We will try to meet any special requests you may have but these are subject to availability and cannot be guaranteed.